PROFESSIONAL RESPONSIBILITY WORKLOAD CONCERNS / INDICATORS

COMMUNICATION	EQUIPMENT & SUPPLIES	POLICIES AND PROCEDURES
Lack of Leadership & Support	□ Faulty	□ Harassment/Abuse
Policies & Procedures	☐ Inservice of New Equipment	 Administrative
Patient Factors/Complexity	☐ Insufficient/Lack of	Computers
Charting/Documentation System	□ Maintenance	□ Equipment
Other	□ Not Appropriate	Nursing Practices
	☐ Slow or infrequent delivery of supplies	 Patient Classification Systems
EDUCATION / ORIENTATION		Admission / Discharge
Access to Reference Material	JOB DESCRIPTIONS DUTIES	 Clinical Pathways/Medical Directives
Equipment	□ Charge Nurse	
Inservice	□ RPNs	STAFFING LEVELS
Nursing skills	Clerical	□ 24 Hour RN Coverage
Job Duties/Responsibilities	 Unregulated Care Providers 	□ RPN Coverage
RPN Scope of Practice		Ambulance
Float Pool/Agency Nurses	MEDICATION / POLICY	 Auxiliary/Unregulated Staff
Policies & Procedures	□ Access to	□ Baseline
Other	□ Administration of	☐ Bed Utilization (over capacity)
	Dispensing	Break Relief
	□ Pharmacy Related	Communication with Mgt.
	Processing Orders	 Experienced Staff/Jr/Sr Mix
ENVIRONMENT	□ Supply Inadequate/Outdated	☐ Float Pool Nurses
Alarm Systems	□ Other	Non-Nursing Functions
Cleanliness of Unit	NON-NURSING FUNCTIONS	□ Patient Mix/Acuity
Construction/Renovation	□ Answering Telephone	Physician Related
Dietary Needs	□ Portering	□ Scheduling
Fire Alarm	□ Visitor Inquiries	□ Staff Not Replaced
Noise Level	□ Ward/Unit Clerk	□ Ward/Unit Clerk
Power, Plumbing & Heating	□ Other	□ Weekend coverage
Physical Layout		□ Workload
Placement of Client-Inappropriate	PHYSICIAN RELATED	 Patient Factors/Complexity
Safety for Clients/Staff	☐ Availability/Off hours rounds/Spontaneous clinics	 Care Fragmentation
 Care Fragmentation	□ Client Safety	□ Model of Care
 Over-capacity	□ Disruptive/Inappropriate Behaviour	□ Other

When to file a PRWC form:

When your working conditions compromise your ability to meet your CNO Standards and/or when your ability to provide quality patient care is compromised